

Questions to Ask Agency Representatives

-Not all questions apply to all agencies-

1. What services does your agency provide?
2. What are the eligibility requirements to receive services?
3. What information is needed to be considered for services and who is responsible for providing the necessary information?
4. When and where should application for services be made?
5. How long does it take between application and start of services?
6. What services are free?
7. How is it determined who pays for services recommended?
8. Is there a cost to the consumer?
9. At what age should individuals apply for services?
10. How long will services be provided?
11. Who decides which services/programs an individual will receive?
12. Can any conditions cause loss of service?
13. What assistance can be given to help people secure jobs?
14. How much money may an individual earn and still be eligible to receive services?