

Questions to Ask Residential Service Providers

1. How many people live here?
2. What kinds of skills/jobs do the other people who live here have?
3. What is the maximum length of stay?
4. Is there a waiting list?
5. How long is the waiting list?
6. What are the requirements to be considered?
7. What is the monthly cost for service?
8. Do you accept Medicare or Medicaid payments?
9. Is there a cost to each individual who lives here?
10. What is the staff/individual ratio per shift?
11. What specific living arrangements are provided?
12. What are each individual's responsibilities in upkeep of the home?
13. What services are provided other than room and board?
14. What support services are provided?
15. What community-based leisure activities are available?
16. How often do these leisure activities occur?
17. What in-house leisure activities are available?
18. How often are in-house leisure activities available?
19. What community resources are available in the immediate neighborhood?
20. What assurances are there to guarantee individuals' rights?
21. What is the policy for home visits?

22. How can parents/guardians give input on facility or family/friend rights to your programs?
23. Do you provide transportation for personal and social needs, to and from job, or therapeutic appointments at no additional cost?
24. Can an individual who lives here actively search for or maintain employment?
25. Can an individual who lives here have full responsibility for his/her financial affairs?